Annual Report

2017
Javan green magpie at Chester Zoo.
© Chester Zoo
In the life of every organisation, there are years of transformational change.

For WAZA, 2017 was a transformational change. The first half of the year was marked by a change of leadership, both the executive – with the retirement of Gerald Dick and the recruitment of Doug Cress – and the President, with Susan Hunt leaving Perth Zoo, requiring me to step up early to take on the role of President of WAZA.

This annual report will show that despite the changes and transformation the year delivered a number of significant milestones. In April, WAZA and Detroit Zoo hosted a welfare conference that saw zoo and aquarium directors share the stage with animal-welfare academics and advocates. The first round of the WAZA Nature Connect Grants programme, made possible with support from the Disney Conservation Fund and the International Zoo Educators Association, saw hundreds of families engage with nature across 11 countries around the world. The 72nd WAZA Conference, which took place in Berlin in October, was at full capacity, with external keynote speakers and meaningful discussions. Increased engagement with major conservation organisations, like IUCN Species Survival Commission, UN Environment and CITES, set the stage for impactful participation and the improved reputation of WAZA.
Yet, 2018 holds more change. A renewed WAZA team has been recruited with a diversity that better reflects WAZA’s global membership and ambitions. A new WAZA office will be opening in Barcelona in 2018, which will reduce costs and increase ease of recruitment. We will embark on a drive to attract new members. The office is committed to expanding the impact and reach of zoos and aquariums in animal welfare, wildlife conservation and community engagement.

Thank you to all the staff, council, committees and members. The transformation occurring at WAZA builds on our strong history and creates the impetus for an impactful future.

Jenny Gray
Since 1935, the goal of the World Association of Zoos and Aquariums (WAZA) has been to guide, encourage and support the zoos, aquariums and like-minded organisations of the world in animal care and welfare, environmental education and global conservation.

WAZA is the global alliance of regional associations, national federations, zoos and aquariums, dedicated to the care and conservation of animals and their habitats around the world. The membership consists of nearly 400 leading institutions and organisations from more than 50 countries around the world, and this number continues to grow.

WAZA promotes cooperation between leading zoos, aquariums, national and regional associations, as well as with leading wildlife experts, academies, and universities. WAZA provides support for species-conservation management and husbandry of animals in human care, while encouraging the highest standards in member institutions.

Pacific sardines schooling in Kelp Forest exhibit, Monterey Bay Aquarium. © S. Nelson
WAZA’s vision is a world where zoos and aquariums maximise their conservation impact. Zoos and aquariums are at the forefront of conservation efforts and comprise the largest global conservation network. WAZA is committed to inspire and engage the many visitors (more than 700 million) who visit zoos and aquariums every year, to take action for the conservation of species and nature.

WAZA has formed partnerships with leading international conservation organisations, committing its members to tackle global issues such as the illegal wildlife trade, coral-reef restoration, marine litter, sustainable palm oil and climate change.

WAZA is the voice of a global community of high-standard, conservation-based zoos and aquariums and a catalyst for their joint conservation action.
WAZA Council

President: Jenny Gray
Zoos Victoria | Australia

President Elect: Theo Pagel
Cologne Zoo | Germany

Past President: Lee Ehmke
Houston Zoo | USA

Tom Schmid
Texas State Aquarium | USA

Kris Vehrs
Association of Zoos and Aquariums | USA

Mike Barclay
Wildlife Reserves Singapore | Singapore

Myfanwy Griffith
European Association of Zoos and Aquaria | The Netherlands

Simon Tonge
Whitley Wildlife Conservation Trust, Paignton Zoo | United Kingdom

John Frawley
Minnesota Zoo | USA

Frank Carlos Camacho
Latin American Zoo and Aquarium Association | Mexico

Thomas Kauffels
Opel Zoo | Germany

Pat Simmons
North Carolina Zoo | USA

James Cretney
Marwell Wildlife | United Kingdom

John Werth
Pan-African Association of Zoos and Aquaria | South Africa

Radosław Ratajszczak
Wrocław Zoo | Poland

Clément Lanthier
Calgary Zoo | Canada

Kira Mileham
IUCN Species Survival Commission | USA

WAZA Council and Executive office staff at the mid-year Council meeting at Antwerp Zoo, 2018.
WAZA Committees

Animal Welfare Committee
Chair: James Cretney
Marwell Wildlife | United Kingdom

Aquarium Committee
Chair: Tom Schmid
Texas State Aquarium | USA

Associations Committee
Chair: Kris Vehrs
Association of Zoos and Aquariums | USA

Committee for Population Management
Chair: Simon Tonge
Whitley Wildlife Conservation Trust, Paignton Zoo | United Kingdom

Conservation and Environmental Sustainability Committee
Chair: Mike Barclay
Wildlife Reserves Singapore | Singapore

Finance Committee
Chair: Radosław Ratajszczak
Wrocław Zoo | Poland

Membership and Professional Ethics Committee
Chair: Pat Simmons
North Carolina Zoo | USA

Nominating Committee
Chair: Lee Ehmke
Houston Zoo | USA
WAZA Executive Office Contacts

Chief Executive Officer ...........................................  
Doug Cress  
doug.cress@waza.org

Executive Assistant ..................................................  
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membership@waza.org

Animal Welfare Coordinator .................................  
Sabrina Brando  
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animalwelfare@waza.org

Communications Coordinator ..............................  
Gavielle Kirk-Cohen  
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communications@waza.org

Conservation Coordinator ...................................  
Martín Zordan  
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conservation@waza.org

WAZA Nature Connect Programme ......................  
Stephanie Sanderson  
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natureconnect@waza.org
The World Association of Zoos and Aquariums (WAZA) underwent significant change in 2017, a process that resulted in new leadership, a new executive staff, and even a new executive office. But the commitment to the needs and the potential of the membership never wavered, and the global zoo and aquarium community emerged from the year stronger and more focused than ever.

When the 72nd WAZA Conference that was held in Berlin in October chose the theme, *Our Time Is Now*, it reflected a deep belief that the world’s leading zoos and aquariums are poised to play major role in both defining and ensuring the world’s future. And as global conservation, environment and sustainable development leaders spoke to the WAZA delegates, clear synergies began to develop.

As a result, WAZA and its members are committed to important goals regarding the environment and sustainability, and are engaged in issues of conservation and battling the illegal trade in wildlife like never before. WAZA and its members are determined not only to be leaders for change in how they operate as businesses, but also to model that change for the millions of visitors we receive each day.
WAZA itself also began to grow, not only through the addition of top-flight executive staff and the relocation of the global headquarters from Gland, Switzerland, to Barcelona, Spain, but also through the addition of new memberships. WAZA specifically reached out to zoos and aquariums in Africa, Asia and Latin America to develop new relationships that expand the global perspective, and sought support from aquariums, an under-represented sector that will likely come to play a frontline role addressing environmental issues in the 21st century.

The world is changing at a significant rate, and WAZA had to change with it. By laying the groundwork in 2017, WAZA can move forward in 2018 as an organisation capable of helping the global zoo and aquarium community fulfill its mandate as key stakeholders in essential issues.
Animal Welfare Report

WAZA’s commitment to animal welfare was clear in 2017, both through the appointment of its first-ever Animal Welfare Coordinator and through the development of partnerships and collaborations.

A key focus during the year was on the development of the WAZA Welfare Concerns Procedure and the WAZA Zoo Twinning Programme. WAZA’s first Animal Welfare Committee was formed with the main aim of reviewing existing programmes and documents and developing new programmes and procedures.

The WAZA Animal Welfare Strategy was translated into Portuguese and printed and distributed to the relevant organisations, while work began on translating the strategy into Vietnamese and French, ensuring a wider dissemination of the strategy.

Another key focus during the year was establishing a collaboration with the International Congress of Zookeepers (ICZ) and discussions with Asociación Colombiana de Parques Zoológicos, Acuarios y Afines (ACOPAZOA) on animal welfare and legislation issues in Colombia.
WAZA’s long-standing partnership with Wild Welfare continued, and plans and preparations began for welfare visits to Thailand and Vietnam in 2018, in collaboration with Wild Welfare. Various discussions were established with key contacts at welfare organisations to ensure cohesive collaboration among WAZA and international welfare organisations.

Assistance was given to the Japanese Association of Zoos and Aquariums (JAZA) with the drafting of a statement related to JAZA’s policy for solitary elephants. An informal welfare visit was conducted at the Central Zoo, in Nepal, following the Asia for Animals Conference in Kathmandu, to examine the welfare conditions there and meet the young chimpanzees which had been confiscated from the illegal wildlife trade.

A paper on the 24/7 approach to promoting optimal animal welfare for captive wild welfare, co-written by Prof. Hannah Buchanan-Smith and WAZA Animal Welfare Coordinator Sabrina Brando, was published in Behavioural Processes in November.
Conservation remained a primary focus for WAZA in 2017, including support for the work of the Committee for Population Management (CPM) and Conservation and Environmental Sustainability Committee (CESC).

The CPM continues to monitor *International Studbooks* (ISBs) and facilitated the transfer of nine ISBs to new keepers, while 14 ISBs (either 2016 or 2017 editions) have been published. Links were also established with the 134 ISB keepers and nine *Global Species Management Plans* (GSMPs) conveners who support CPM goals on a voluntary basis.

A CPM email newsletter was created to share the work of CPM and provide regular updates of the committee’s work.

WAZA supported the planning and coordination of the 3rd Joint Taxon Advisory Group (TAG) Chairs meeting taking place in 2018 and worked with the European Association of Zoos and Aquaria (EAZA) and the Association of Zoos and Aquariums (AZA) to issue 33 travel grants to delegates from around the world to attend the meeting.
The Conservation and Environmental Sustainability Committee (CESC) met during the 72nd WAZA Conference, in Berlin, to agree on a one-year action plan that focuses on five main topics:

- Update of WAZA awards procedures and internal committee documents.

- Drive key initiatives relating to environmental sustainability and development of action plans for WAZA, including the drafting of a WAZA Strategy for Sustainability.

- Drive key initiatives relating to general conservation matters, including development of an online resource centre that facilitates the implementation of the WAZA Conservation Strategy.

- Collaboration with WAZA members to identify and strengthen the conservation component of their accreditation programmes.

- Strengthen bonds with the IUCN Species Survival Commission (SSC) to support the Conservation Planning Specialist Group (CPSG) and encourage WAZA members to become members of IUCN.

Finally, a successful saola fundraising campaign raised a total of US$6,000 for the Saola Working Group, to establish the world’s first conservation breeding programme for the critically endangered species.
Communications Report

WAZA’s communications remained an essential part of its mandate as the association sought to engage and inform members, and familiar elements such as the WAZA logo, the WAZA News Flash and the WAZA social media sites were re-designed to appear more dynamic.

A key focus during the year was the weekly e-mail updates to members through the **WAZA News Flash**, which was given a new look and format, focusing on WAZA news and updates from members. The distribution list expanded greatly, ensuring that a wider audience receives the newsletter, as well as wider communications from WAZA.

The WAZA logo was tweaked in collaboration with a design agency, giving it a fresh appearance to reflect WAZA’s new energy and direction. A new WAZA brochure was created as well as marketing brand guidelines, and work on the new WAZA website continued with a view to making the website more user-friendly for members and visitors.

**34% increase in social media followers**
The annual conference was well publicised in the run-up to and during the event, with regular updates to members and conference attendees taking place throughout the conference.

Social media was given a renewed focus, with regular posts on member updates and news through Facebook and Twitter, as well as a focus on conservation messaging and highlighting the role of zoos and aquariums in species conservation and sustainability. WAZA’s social-media audience continued to grow in 2017, with an increase of 34% in followers, while a new Twitter page was started in 2017 and steadily gained interest.
An exciting development in 2017 was the launch of the WAZA Nature Connect programme, which encourages and supports the WAZA community to provide outdoor facilitated experiences that connect children and their families to nature, inspiring them to take action to conserve the natural world.

The programme is funded by a Disney Conservation Fund (DCF) grant and is managed by WAZA, in collaboration with the International Zoo Educators (IZE) Association, which provides technical support.

The WAZA Nature Connect Programme has two components: the WAZA Nature Connect Grants programme and the WAZA Nature Connect Research programme. The grants programme is a fantastic member benefit, offering grants of US$5,000–$15,000 to WAZA member zoos and regional associations to provide a series of immersive, facilitated nature experiences for children and their families. The research programme is undertaken in partnership with Chester Zoo, and explores how families from around the world value nature, and how participation in a series of facilitated nature experiences influences their time spent in nature.
The research will be used to evaluate the success of the WAZA Nature Connect Grants programme and will also be a measure of progress towards the Convention on Biological Diversity (CBD) Aichi target 1, which aims to make people aware of the values of biodiversity and the steps they can take to conserve and use it sustainably by 2020.

The first round of grants was launched in 2017 and 11 projects were chosen for funding. The WAZA Nature Connect projects reached more than 400 individuals and 1,000 families in 10 countries. After a successful first round, the Disney Conservation Fund granted an additional US$400,000 in funding, extending the WAZA Nature Connect Grants project into 2019.

A particular highlight during the year was when WAZA was accepted as a member of the World Conservation Monitoring Centre (WCMC) Biodiversity Indicators Partnership (BIP) and commissioned to develop a global measure of CBD’s Aichi Target 1. The new measure will take the form of a survey given to participants both before and after a nature event – such as a zoo visit or a conservation event – and then followed up six months later.
WAZA staged the 72nd WAZA Annual conference from 15 to 19 October 2017, as over 250 leading zoo and aquarium officials from 46 countries descended on Berlin to discuss key issues such as conservation, animal welfare, marine litter, illegal wildlife trade, and palm oil. The conference theme, *Our Time is Now*, was chosen to emphasise the pivotal roles zoos and aquariums play in the global fight to protect wildlife and wild spaces.

The conference featured discussions about the pertinent issues within the global zoo and aquarium community and examined how WAZA members can take up leadership positions. The agenda featured keynote addresses from Darrel Webber, Chief Executive Officer of the Roundtable on Sustainable Palm Oil (RSPO); John Scanlon, Secretary-General of CITES; Jon Paul Rodriguez, Chair of the IUCN Species Survival Commission; and Erik Solheim, Executive Director of UN Environment; and many more leading zoo, aquarium, welfare and conservation experts. Inspiring panel discussions were had and presentations delivered, highlighting the important work carried out by WAZA members.
During the conference, WAZA signed *Memorandums of Understanding* (MoU) with the RSPO and UN Environment. The RSPO agreement focuses on a framework of cooperation and understanding to further their shared goals and objectives regarding the transformation of markets to make sustainable palm oil the norm. WAZA committed to have at least 50% of its membership committed to certified sustainable palm oil by 2023. The MoU with the UN Environment focuses on the joint communication and implementation of behavioural change activities, focusing on marine plastic pollution, protecting coral reefs and reducing demand for wildlife products and commits at least 50% of WAZA members to have eliminated single-use plastic from their supply chains by 2023.

Monterey Bay Aquarium was honoured with the *WAZA Conservation Award* for its commitment to ocean protection and public awareness, while Dr. Anna Croukamp, founder of Parque das Aves in Brazil, was honoured with the *WAZA Heini Hediger Award* for her commitment to conservation.

The conference took place at the Sofitel Kurfürstendamm Hotel and was hosted by the three facilities that comprise the Zoologischer Garten AG: Zoo Berlin, Aquarium Berlin and Tierpark Berlin.

The 73rd WAZA Annual Conference will take place in Bangkok from 21 to 25 October 2018.
Financial Report

The financial statements (balance sheet and income statement) of the World Association of Zoos and Aquariums (WAZA) for the year ended 31 December 2017 accurately represent the organisation’s financial position. All figures are in Swiss Francs.
## Balance sheet — Assets

<table>
<thead>
<tr>
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<th>2017</th>
<th>2016</th>
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<tbody>
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<td>Accounts receivable</td>
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<td>Claims</td>
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<td>Transitory assets</td>
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<td>Prepaid expenses</td>
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<td>Current assets</td>
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<td>Rental surety savings</td>
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<td>10,775.00</td>
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<td>Financial fixed assets</td>
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<td>10,775.00</td>
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<td>Real estate</td>
<td>10,776.10</td>
<td>10,775.00</td>
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<td><strong>Total Assets</strong></td>
<td><strong>1,488,578.85</strong></td>
<td><strong>1,469,370.13</strong></td>
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### Membership fees

<table>
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<th>2017</th>
<th>2016</th>
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<tr>
<td>2017</td>
<td><strong>939,053.80</strong></td>
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<tr>
<td>2016</td>
<td><strong>895,543.61</strong></td>
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### Balance sheet — Liabilities

<table>
<thead>
<tr>
<th></th>
<th>2017</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Creditors</td>
<td>3,925.90 0%</td>
<td>0.00 0%</td>
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<td>Liabilities for social securities insurances</td>
<td>5,360.25 0%</td>
<td>21,176.20 1%</td>
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<td>Source-levied tax</td>
<td>0.00 0%</td>
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<td>Other creditors</td>
<td>14,150.80 1%</td>
<td>0.00 0%</td>
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<td>Short-term liabilities to third parties</td>
<td>23,436.95 2%</td>
<td>22,134.05 2%</td>
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<td>WAZA deferred income membership dues</td>
<td>0.00 0%</td>
<td>212,175.65 14%</td>
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<tr>
<td>Revenues billed in advance (Disney Grant)</td>
<td>541,227.50 37%</td>
<td>306,471.30 21%</td>
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<td>Accrued liabilities</td>
<td>2,437.11 0%</td>
<td>52,835.50 4%</td>
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<tr>
<td>Deferred income and prepaid expenses</td>
<td>543,664.61 38%</td>
<td>571,482.45 39%</td>
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<td>Liabilities to third parties</td>
<td>567,101.56 39%</td>
<td>593,616.50 40%</td>
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<td>Capital as at 1 January</td>
<td>875,753.63 60%</td>
<td>864,691.85 59%</td>
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<td>Profit / Loss for the period</td>
<td>5,723.66 0%</td>
<td>11,061.78 1%</td>
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<td>Capital resources</td>
<td>881,477.29 61%</td>
<td>875,753.63 60%</td>
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<tr>
<td>Capital resources</td>
<td>881,477.29 61%</td>
<td>875,753.63 60%</td>
</tr>
<tr>
<td><strong>Total Liabilities and Equity</strong></td>
<td><strong>1,448,578.85 100%</strong></td>
<td><strong>1,469,370.13 100%</strong></td>
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</tbody>
</table>

### Expenses comparison

<table>
<thead>
<tr>
<th>Expenses</th>
<th>2017</th>
<th>2016</th>
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<tbody>
<tr>
<td>Salaries, social contributions and personnel costs</td>
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<tr>
<td>Consultants</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Meetings</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Travel</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Projects and Grants</td>
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<td>Disney Sponsored Grant 2017/18</td>
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<td>Disney Sponsored Grant 2018/19</td>
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<tr>
<td>Expendable goods and sundry maintenance</td>
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<tr>
<td>Office rent</td>
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<td></td>
</tr>
<tr>
<td>Strategic development</td>
<td></td>
<td></td>
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<tr>
<td>Marketing</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bank charges, taxes</td>
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<td></td>
</tr>
<tr>
<td>Exchange loss/Loss on securities</td>
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<td></td>
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<tr>
<td>Provision on debtors</td>
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1,469,370.13

35
### Profit and loss account

<table>
<thead>
<tr>
<th>Item</th>
<th>2017</th>
<th>2016</th>
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<tbody>
<tr>
<td>Membership fees</td>
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<td>Disney Sponsored Grant</td>
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<td>Sponsoring</td>
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<td>Sales and services</td>
<td>7.16</td>
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<td>Profit on securities</td>
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<td>Credit interest</td>
<td>440.49</td>
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<td><strong>Total Receipts</strong></td>
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<td>Salaries, social contributions and personnel costs</td>
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<td>Consultants</td>
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<td>Meetings</td>
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<td>Travel</td>
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<td>Project and grants</td>
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<td>Expendable goods and sundry maintenance</td>
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<td>Office rent</td>
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<td>Bank charges, taxes</td>
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<td>Provision on debtors</td>
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<td><strong>Total Expenses</strong></td>
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<td><strong>926,729.96</strong></td>
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<td><strong>Profit / Loss for the period</strong></td>
<td><strong>5,723.66</strong></td>
<td><strong>11,061.78</strong></td>
</tr>
</tbody>
</table>
WAZA Membership

Europe

Institutional members

Austria
• Alpenzoo Innsbruck
• Haus des Meeres – Aqua Terra Zoo
• Tiergarten Schönbrunn
• Tierwelt Herberstein – Steirischer Landestiergarten
• Zoo Salzburg
• Zoo Schmiding

Belgium
• Pairi Daiza
• Royal Zoological Society of Antwerp

Croatia
• Zoological Garden of Zagreb

Czech Republic
• Podkrušnohorský zoopark Chomutov
• Zoo a zámek Zlín-Lešná
• Zoo Brno
• Zoo Děčín
• Zoo Hluboká
• Zoo Liberec
• Zoo Olomouc
• Zoo Ostrava
• Zoo Praha
• Zoo Ústí nad Labem

Denmark
• Aalborg Zoo
• Copenhagen Zoo
• Givskud Zoo – ZOOTOPIA
• National Aquarium Denmark
• Randers Regnskov, Tropical Zoo

Estonia
• Tallinn Zoo

Finland
• Helsinki Zoo

France
• Parc des Oiseaux
• Parc Zoologique de la Palmyre
• Parc Zoologique de Lille
• Parc Zoologique de Paris
• Parc Zoologique de Thoiry
• Parque Zoologique Cerza
• Safari de Peaugres
• Zoo d’Ammerville
• Zoo de Doué la Fontaine
• Zoo de Mulhouse
• Zoo de Pont-Sceirff
• Zooparc de Beauval

Germany
• Aquazoo Düsseldorf
• Allwetterzoo Münster
• Naturschutz-Tierpark Görlitz
• Naturzoo Rheine
• Tiergarten Heidelberg
• Tierpark Berlin-Friedrichsfelde
• Tierpark Hagenbeck
• Tierpark Hellabrunn
• Tierpark Nordhorn
• Tiergarten der Stadt Nürnberg
• Tiergarten Straubing
• Vogelpark Marlow
• Von Opel Hessische Zoostiftung
• Weltvogelpark Walsrode – Vogelpark Walsrode
• Wilhelm Zoologisch-Botanischer Garten
• Zoologischer Garten Augsburg
• Zoologischer Garten Berlin
• Zoologischer Garten Frankfurt
• Zoologischer Garten Karlsruhe
• Zoologischer Garten Köln
• Zoologischer Garten Magdeburg
• Zoologischer Garten Rostock
• Zoologischer Garten Wuppertal
• ZOOM Erlebniswelt – ZOOM Adventureworld
• Zoo am Meer Bremerhaven
• Zoo Dortmund
• Zoo Dresden
• Zoo Duisburg
• Zoo Hannover
• Zoo Krefeld
• Zoo Landau
• Zoo Leipzig
• Zoo Osnabrück

Hungary
• Budapest Zoo and Botanical Garden
• Sóstó Zoo – Nyíregyházi Állatpark

Ireland
• Belfast Zoological Gardens
• Dublin Zoo

Europe 50%

Africa 1%

Middle East 1%

Oceania 3%

South and Central America 5%

Asia 12%

North America 28%
Italy
- Fondazione Bioparco di Roma
- Parco Natura Viva, Garda Zoological Park
- Parco Zoo Punta Verde

Norway
- Kristiansand Dyrepark

Poland
- Opole Zoo
- Zoo Kraków
- Zoo Łódź
- Zoo Poznań
- Zoo Wrocław

Portugal
- Lisbon Zoo
- Oceanário de Lisboa

Russia
- Moscow Zoo
- Zoopark Novosibirsk

Slovakia
- Zoo Bojnice
- Zoo Košice

Slovenia
- Zoo Ljubljana

Spain
- Loro Parque
- Parc Zoològic de Barcelona
- Zoo-Aquarium Madrid

Switzerland
- Natur- und Tierpark Goldau
- Papiiorama Foundation
- Tierpark Bern
- Zoologischer Garten Basel
- Zoo de Servion
- Zoo Zürich

The Netherlands
- Apenheul Primate Park
- Artis Zoo
- Royal Burgers’ Zoo
- Royal Rotterdam Zoological & Botanical Gardens
- Zoo Emmen

Ukraine
- Nikolaev Zoo

United Kingdom
- Bristol Zoo Gardens
- Chester Zoo
- Colchester Zoo
- Flamingo Land
- Marwell Wildlife
- Paignton Zoo Environmental Park
- Royal Zoological Society of Scotland – Edinburgh Zoo
- The Deep
- Twycross Zoo – East Midland Zoological Society
- Welsh Mountain Zoo – National Zoo of Wales, National Zoological Society of Wales
- Zoological Society of East Anglia – Banham Zoo
- Zoological Society of Hertfordshire
- ZSL London Zoo

Association members
- AFDPZ (Association Française des Parcs Zoologiques) | France
- AIZA (Iberian Association of Zoos & Aquaria) | Spain
- BIaza (British & Irish Association of Zoos & Aquariums)
- DAZA (Danish Zoological Gardens & Aquaria)
- DTG (Deutsche Tierpark-Gesellschaft) | Germany
- DWV (Deutscher-Wildgehege-Verband), Tiergarten Sababurg | Germany
- EARAZA (Eurasian Regional Association of Zoos & Aquariums) | Russia
- EAZA (European Association of Zoos & Aquariums)
- SAZA-SDF (Swedish Association of Zoological Parks & Aquaria)
- UCSZOO (Union of Czech and Slovak Zoos)
- UIZA (Italian Union of Zoos & Aquaria)
- Verband der Zoologischen Garten (VdZ) | Germany

Affiliate members
- Berufsverband der Zootierpfleger
- European Association of Zoo and Wildlife Veterinarians (EAZWV)
- International Congress of Zookeepers (ICZ)
- Leibniz Institute for Zoo & Wildlife Research (IZW)
- The Frozen Ark Project
- Verband deutschsprachiger Zoopädagog
- Zoological Society for the Conservation of Species and Populations (ZGAP)

Corporate members
- Clax Italia
- Dan Pearlman Erlebnisarchitektur
- Gradlyn
- Pangea Rocks
- Rasbach Architekten
- Ray Hole Architects

North America
Institutional members
Canada
- African Lion Safari
- Calgary Zoo, Botanical Gardens and Prehistoric Park
- Jungle Cat World Wildlife Park
- Toronto Zoo
- Vancouver Aquarium
- Zoo de Granby

Mexico
- Africam Safari Puebla

USA
- African Safari Wildlife Park
- Akron Zoological Park
- Albuquerque Biological Park
- Audubon Zoo
- BREC’s Baton Rouge Zoo
- Binder Park Zoo
- Birmingham Zoo
- Bronx Zoo
- Brookfield Zoo
- Busch Gardens Tampa Bay
- Caldwell Zoo
- Cameron Park Zoo
- Central Park Zoo
- Cincinnati Zoo & Botanical Garden
- Cleveland Metroparks Zoo
- Columbus Zoo and Aquarium
- Cheyenne Mountain Zoo
- Dallas World Aquarium
- Dallas Zoo
- Denver Zoo
- Detroit Zoological Society
- Disney’s Animal Kingdom
- Fort Wayne Children’s Zoo
- Fort Worth Zoo
- Fresno Chaffee Zoo
- Georgia Aquarium
- Gladys Porter Zoo
- Great Plains Zoo and Delbridge Museum
- Henry Vilas Zoo
- Houston Zoo
- Indianapolis Zoological Society
- Jackson Zoo and Gardens
- John G. Shedd Aquarium
- Kansas City Zoo
- Lehigh Valley Zoo
- Lincoln Park Zoo
- Los Angeles Zoo
- Memphis Zoo and Aquarium
- Milwaukee County Zoological Gardens
- Minnesota Zoological Garden
- Monterey Bay Aquarium
- Nashville Zoo
- New York Aquarium
- North Carolina Zoo Zoological Park
Asia
Institutional members
China
• Xiamen Zoological Park

Hong Kong
• Hong Kong Zoological and Botanical Gardens

India
• Assam State Zoo Cum Botanical Garden (ASZBG)
• Bannerghatta Biological Park
• Nandankanan Zoological Park
• National Zoological Park New Delhi
• Padmaja Naidu Himalayan Zoological Park
• Rajiv Gandhi Zoological Park & Wildlife Research Centre
• Sri Chamarajendra Zoological Gardens

Indonesia
• Ragunan Zoological Park
• Taman Safari Indonesia
• Cisarua – Bogor

Japan
• Aquamarine Fukushima
• Chiba Zoological Park (CZP)
• Nagoya Higashiya Zoo
• Osaka Municipal Tennōji Zoological Gardens
• Ueno Zoological Park
• Yokohama Greenery Foundation

Kazakhstan
• Almaty Zoological Park

Malaysia
• Zoo Negara

Sri Lanka
• National Zoological Gardens Dehiwala

South Korea
• Everland Zoological Gardens

Taiwan
• National Museum of Marine Biology and Aquarium
• Taipei Zoo

Thailand
• Chiang Mai Zoo
• Chiang Mai Night Safari
• Dusit Zoo
• Khao Kheow Open Zoo
• Nakhon Ratchasima Zoo
• Songkhla Zoo

Vietnam
• Saigon Zoo

Association members
• Central Zoo Authority (CZA) | India
• JAZA (Japanese Association of Zoos & Aquariums)
• SEAZA (South East Asian Zoo Association)

South and Central America
Institutional members
Argentina
• Ecoparque de la Ciudad de Buenos Aires
• Fundación Temaikèn

Brazil
• Foz Tropicana Parque das Aves
• Fundação Parque Zoológico de São Paulo

Colombia
• Fundación Zoológica de Cali
• Parque Zoológico Buin Zoo
• Zoológico Nacional, Parque Metropolitano de Santiago

Peru
• Parque Zoológico Huachipa

Uruguay
• EUFores (Bioparque M’bopicuá)

Association members
• ACOPAZOA (Colombian Association of Zoos and Aquariums)
• ALPZA (Latin American Zoo & Aquarium Association)
• AMACZOOA (Mesoamerican & Caribbean Zoos & Aquaria Association)
• SZB (Sociedad de Zoológicos e Aquarios do Brasil)

Association members
• ACPAZOA (Colombian Association of Zoos and Aquariums)
• ALPZA (Latin American Zoo & Aquarium Association)
• AMACZOOA (Mesoamerican & Caribbean Zoos & Aquaria Association)
• SZB (Sociedad de Zoológicos e Aquarios do Brasil)

Affiliate members
• American Association of Zoo Veterinarians (AAZV)
• Species 360

Corporate members
• CLR Design
• Dynasty Marine Associates
• MiG | Portico
• PGAV Destinations
• PJA Architects + Landscape Architects
• Studio Hanson/Roberts (Design for Nature and People)
• Torre Design Consortium
• Wild Republic, K&M International
**Oceania**  
**Institutional members**  
**Australia**  
- Adelaide Zoo (Royal Zoological Society of South Australia)  
- Perth Zoo  
- Royal Melbourne Zoological Gardens  
- Taronga Zoo, Taronga Conservation Society Australia  

**New Zealand**  
- Auckland Zoological Park  
- Ora Na Wildlife Trust  
- Wellington Zoo Trust  

**Association members**  
- ZAA (Zoo and Aquarium Association Australasia)  

**Affiliate member**  
- International Zoo Educators Association (IZE) | Australia  

**Corporate member**  
- Cairns Marine | Australia  

**Middle East**  
**Institutional members**  
**Israel**  
- Gan-Garoo Park Australia-Israel  
- Haifa Educational Zoo and Biological Institute  
- Ha Park Kiriya Mitzkin  
- The Tisch Family Zoological Gardens in Jerusalem – The Biblical Zoo  
- Zoological Center Tel-Aviv-Ramat-Gan  

**Turkey**  
- Istanbul Akvaryum  
- SEA LIFE Istanbul  

**United Arab Emirates**  
- Al Ain Zoo  
- Al Bustan Zoological Centre  
- Dubai Aquarium & Underwater Zoo  
- Dubai Zoo, Public Parks & Horticulture Department  

**Affiliate member**  
- Al Wabra Wildlife Preserve | Qatar  

**Corporate member**  
- Worldwide Zoo Consultants (ZoOceanarium Group) | United Arab Emirates  

**Africa**  
**Institutional members**  
**South Africa**  
- Cango Wildlife Ranch  
- National Zoological Gardens of South Africa  
- SAAMBR (South African Association for Marine Biological Research)  

**Uganda**  
- Uganda Wildlife Education Centre  

**Association members**  
- PAAZA (Pan-African Association of Zoos & Aquaria)  

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**Aquariums** 9%

**Zoos** 91%